



Gostilna in motel Pri Lešniku

Pri Lešniku d.o.o.
Dupleška cesta 49, 2000 Maribor
Tel: +386(02) 247 12 322
www.gostilna-motel-lesnik.si
gostilna.lesnik@siol.net
SI 93675194
IBAN: SI56 0417 3000 2214 025 (NOVA KBM D.D.)

GOSTILNA SLOVENIJA



House rules

In order to make your stay as pleasant as possible and to avoid possible misunderstandings, we ask you to take into consideration our house rules. By confirming your reservation, you are expected to have read the house rules and agreed to stick to them.

Accommodation

- Upon arrival to the Motel Pri Lešniku make sure to register at the reception desk or call us (+386 2 471 23 22). The check-in is possible only by submitting identification documents of all guests at the reception desk.
- The reception is open from 7.00 a.m. till 9.00 p.m.
- From 11.00 p.m. until 6 a.m. is the period of night rest.
- Respect other guests and don't disturb them. Treat them the way you would like them to treat you.
- You can receive your guests at the restaurant. It is forbidden to bring persons who are not users of the accommodation to your room.
- The booked room should be taken over by 6.00 p.m. If you intend to arrive later, please call us before 6.00 p.m. Without informing us we won't wait for you and after 6.00 p.m. your room will be available for other guests. If you arrive later, we will try to do our best to accommodate you.
- You have the right to cancel your reservation. The cancellation has to be reported either by e-mail or by phone at least one day before arrival.
- If you need the room in the morning, we will have to charge you the previous night as well because the room had to remain empty over the night due to your early arrival.
- The price per room includes one-day-stay from 2.00 p.m. until 12.00 p.m. on next day. The room can be taken over after 2.00 p.m.
- During your stay the motel bill has to be settled every three days. If you want to prolong your stay, you should inform us one day before your planned departure before 6.00 p.m.
- At the day of your departure you are expected to announce your departure at the reception desk. You are required to leave the room until 12.00 p.m. Otherwise you will have to pay one more full amount of daily rent.
- Make sure to have returned the key before departure.
- The price per night includes self-service breakfast. The breakfast room is open from 7.00 a.m. until 10.00 a.m. during the week and from 8.00 a.m. until 10.00 a.m. on Sundays and holidays.
- In case of half- or full-board accommodation your meals are served at our restaurants (lunch 12.00 p.m. – 14.00 p.m., dinner 7.00 p.m. – 9.00 p.m.).
- The chambermaid is at your service to take care of your clothes (washing, ironing or dry cleaning).

Fire safety

- You are not allowed to smoke in the room or anywhere inside the motel. You can smoke at the balcony or off the premises.
- You have to obey the fire safety rules. Please look for information about the location of fire alarm button and fire extinguisher. The emergency exits, evacuation routes, alarm buttons and fire extinguishers are clearly marked in each fire safety sector.
- You are not allowed to use hot plates or heaters in your room.
- It is strictly forbidden to carry easily inflammable or explosive objects and materials with a strong or unpleasant smell into your room.



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- In case of activating the fire alarm on purpose without any objective cause or in case of activating the fire alarm because of smoking, cooking, etc. you are obliged to cover expenses of the fire fighter intervention.

Important

- You are not allowed to store alcohol in your room.
- It is forbidden to possess weapon as well as to possess or consume drugs in our motel.
- Don't carry your own food and beverages into your room. You are welcome to visit our restaurant.
- You can keep personal belongings, money and other valuables in the safe-deposit box in your room free of charge. Otherwise, the motel will not be held accountable for any damage or disappearance.
- We aren't held accountable for your personal valuables, nevertheless we will do our best to protect you and your property during your stay at Motel Pri Lešniku.
- Please take care of the rented room and the motel inventory. Don't move the furniture.
- The guest who causes damage to the motel property on purpose or by accident will have to make restitution for the full amount of damage.
- We don't take any responsibility for damage on your car parked at the motel's parking space.
- Pets are allowed in the rooms but the additional payment is required. You can walk your dog in our park Lešnik's Land, if you clean after him.
- In case of violation of internal rules, following sanctions are carried out:
 - prohibition of entering the hotel
 - temporary deprivation of the objectives which are not allowed to be stored in the motel
 - beginning of the procedure to determine the responsibility
 - removal from the motel
 - request to refund the costs of damage
- The keeping of house rules is monitored by the motel owner and staff. They have also the right to check upon the guests at any time, if there is a reason to believe that internal rules are being seriously violated.
- In case of damage to the motel property, the guest will have to make restitution for the actual amount of damage.
- Any dispute that cannot be resolved in agreement between guest and host will be resolved by country court in Maribor.
- The parents are obliged to take responsibility for their children. The parents are expected to take care of their children, especially near water and at the playground.
- Before using the sauna or whirlpool in our wellness premises VITALspa, please read the instructions. They are hanged out there and are a part of the house rules.
- We kindly invite you to share your impressions with us. The Book of impressions is held at the reception desk.

We wish you a pleasant stay!

Inn and Motel Pri Lešniku